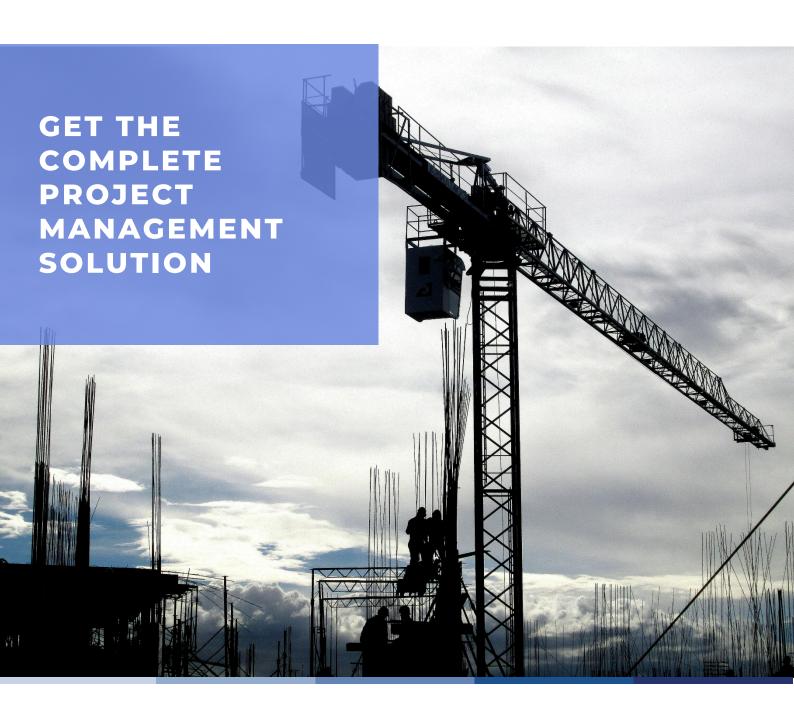


CORPORATE PROFILE-2024



INTEGRATED SOLUTIONS CONSULTANCY

2024 PROFILE

W W W . I S C O G L O B A L . C O M

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LEAN CONSTRUCTION
AS AN INNOVATIVE
APPROACH FOR
MINIMISING RISK IN
MEGA CONSTRUCTION
PROJECTS







ISC is a leading international project management consultancy with offices in London, Windhoek, Cairo, Riyadh and Dubai. We specialise in managing complex projects on time, on budget and in accordance with the strictest safety standards. We focus on smart solutions, new technologies and time-saving automation controls, helping you streamline your design and contract management processes.

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COMPANY

ABOUT US

Over the past few years, Integrated Solutions Consultancy has earned a reputation as Project Management Experts based on the highest professional standards and the broadest base of skills, experience and knowledge.

ISC provides its professional services whilst maintaining a proactive and flexible approach to meeting the specific needs and objectives of our clients.

OUR VISION

ISC's vision is to be recognised as a leading international project management company that consistently delivers exceptional service to its clients. This service is based on mutual trust, respect and the highest level of efficiency and expertise.

OUR VALUES

Integrity

We act ethically and transparently in all business dealings.

Customer First

We put our customers first and value their business.

Accountability

We own the decisions made and their outcomes.



"OUR MISSION IS TO PROVIDE A PROFESSIONAL, RELIABLE AND TRUSTED BRAND WHILST MAINTAINING A FLEXIBLE APPROACH TO MEET THE SPECIFIC NEEDS OF OUR CLIENTS."

CHAIRMAN WORD



DR. AHMED HELMYCEO & Founder

PhD | MSc | LLM | MCIOB | MIEAust | CPEng | APEC Engineer | IntPE (Aus) | PMP | PMI-RMP | PRINCE2 | PSP | CCP | CFCC | EVP | RICS Registered Expert Witness | Fellow Arbitrator (FCIArb).

Over the past two decades, developing countries in the Middle Eastern Gulf have experienced a rapid increase in construction projects. This expansion has been driven by significant government investments in infrastructure.

Despite these successes, construction companies continue to grabble with challenges, particularly in completing projects on time and within budget.

The negative impact of these challenges is evident through multiple sources: data on completed projects in which I have been directly involved, my extensive experience in construction project and risk management in the Middle East, and a thorough review of industry literature.

At ISC, we recognise the importance of addressing these challenges to uphold our industry's reputation and deliver on our promises. Our vision for the future is driven by a deep-rooted passion: we strongly believe that all we have done so far is just the first step in a thousand-mile journey.

ISC

A leader is one who knows the way, goes the way, and shows the way. Dr. Ahmed is a Project Management Professional and Vice President of AACE International United Kingdom section. Under his leadership, ISC has achieved remarkable success and has grown exponentially, expanding its business to the MENA region, in Dubai, Riyadh and Cairo.

Dr. Ahmed holds a bachelor's degree in Construction Engineering (2007) from AAST University, Egypt, a Master's degree in Construction Management (2012) from the University of Salford, UK and a PhD in Construction Management from the University of Salford, UK.





ISC 3 PILLARS WINNING FORMULA



ISC has project experience across a wide range of market sectors including building, infrastructure and engineering projects in both the public and private sectors. Our ability to handle a spectrum of construction projects is well proved. We genuinely pride ourselves on the repeat business we receive. To maintain this focus, ISC employs the most experienced and skilled people, with the commitment, drive and enthusiasm to see a project to its successful conclusion.



HIGH QUALITY SERVICE

Projects are delivered on time and within budget by our team of project specialists.



CLIENT RELATIONSHIP

We believe in trust, mutual respect and transparency.



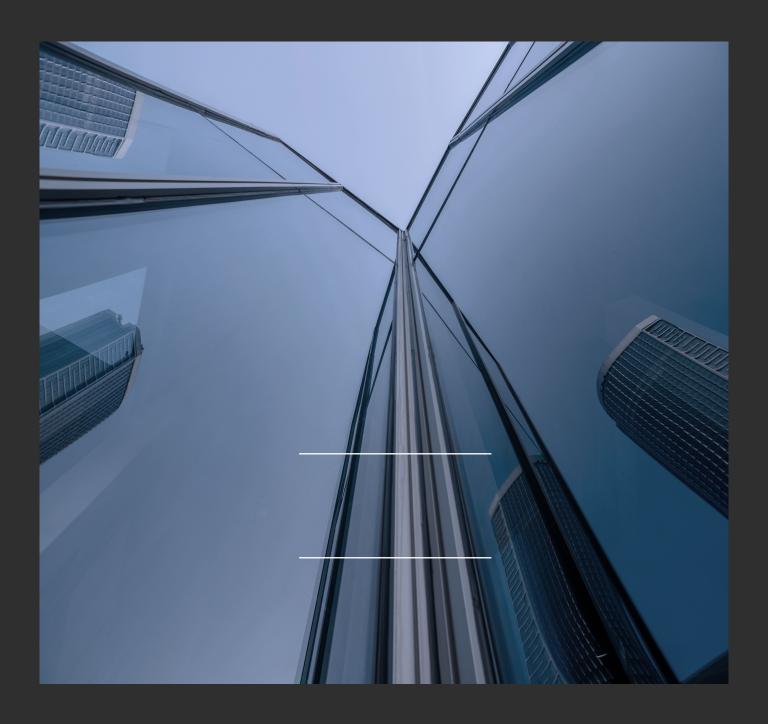
LEARNING & INNOVATION

We create improved, superior solutions for every project.

GET RESULTS YOU NEVER IMAGINED POSSIBLE

With the most recent, tried-and-tested technology, there are virtually no limitations to the scope of your project. Every step can be planned with absolute precision from the outset to conclusion of the project. We can help you navigate the challenges of a constantly evolving project management

landscape. With ISC on your side you can look forward to optimised project planning and technological solutions centred on your unique needs. Get the expertise to run your project optimally when you work with our dedicated team of project management specialists.



EUROPE PRESENCE

Located at 30 Churchill Place, London, ISC's UK office serves as a hub for our comprehensive project management and consultancy services, supporting clients with local and international expertise

MULTINATIONAL EXPERTISE ACROSS 3 CONTINENTS

Our global reach represents a wealth of local knowledge stepping beyond services, technologies, and methodologies to understand local business needs and practices. Our teams have a thorough understanding of local markets, which, for ISC, strikes the right balance between having a global strategy and local adaptation.





Owing to high demand and the global scale of many of our clients, we've expanded globally at pace over the past few years. We have offices in London, Dubai, Riyadh, Windhoek, and Cairo and we are supporting major mega projects in the Middle East and across the gulf region.







OUR CLIENTS WORLDWIDE









A true partnership is a two-way street approach where information flow openly and regularly, based on a foundation of mutual trust and respect for one another's expertise and our clients embrace this philosophy. Our client list speaks for itself. Since our earliest days, we've represented everything from start-ups to fortune companies with that same partnership approach and dedication at the core of every engagement. Since our beginning, we've been devoting our hearts and minds to our clients, achieving great successes and building lasting relationships.



PIONEERING CHANGE OVER TIME

The amount of technology in buildings and homes is rapidly growing and changing. The most significant change is that everything is now on the network: audio, video, voice, data, lighting, security, digital signage, Building Management Systems (BMS), shades, and heating & cooling systems. The design and implementation of these technologies, however, is typically done independently. As a result, each one operates on a separate platform.

INTEGRATING CUTTING-EDGE INNOVATIONS FOR FUTURE-READY BUILDINGS





Our expertise bridges the gap between traditional building methods and the latest technological advancements



From conceptualization to execution, ISC delivers customized solutions that align with your unique project needs, leveraging cuttingedge technologies and industry best practices



ISC prioritises efficient project timelines and meticulous planning, ensuring every phase is completed on schedule and within budget, without compromising on quality or innovation.

We specialise in integrating diverse systems into cohesive, efficient networks, optimising functionality and enhancing our client experience in every project we manage. Reach out to any of our experts to learn how ISC can help you deliver projects on budget and on time.



EVERYTHING YOU NEED TO OPTIMISE YOUR PROJECT

With a multitude of factors influencing project outcomes, ranging from budget constraints and stakeholder expectations to regulatory compliance and environmental considerations, the increasing complexity of construction projects necessitates a strategic focus on optimisation techniques to drive innovation and productivity.

ISC brings together advanced technology, expert resources, and proven strategies to streamline processes, manage risks, and ensure projects are completed on time and within budget. With a focus on innovation and efficiency, we help clients navigate challenges, optimize their operations, and achieve their project goals in a rapidly evolving industry.



LEADING CONSTRUCTION MANAGEMENT TOOLS PROJECT MANAGEMENT
PROCESSES

INTERNATIONALLY QUALIFIED PROJECT MANAGEMENT TEAM

OUR BUSINESS SERVICES

Need expert Project Management services? We can help you navigate the challenges of a constantly evolving project management landscape. With ISC on your side you can look forward to optimised project planning and technological solutions centred on your unique needs.



PROJECT MANAGEMENT

We'll help you manage your schedules, costs and risks with maximum efficiency.



ALTERNATIVE DISPUTE RESOLUTION

We help you resolve any arising disputes efficiently and amicably to ensure project continuity.



END-TO-END PROJECT DELIVERY

Get expert assistance with construction supervision, commercial management, claims & dispute management.



BUILDING INFORMATION MODELLING

ISC delivers smart BIM solutions for seamless collaboration and faster project delivery.



SUSTAINABILITY SERVICES

Specialised sustainability services ensure that your sustainability vision creates value and builds



SMART BUILDING MANAGEMENT

Management of smart buildings, monitoring and controlling services,



PRE-CONTRACT MANAGEMENT

Streamlined design and contract management processes get projects off to a great start.



POST-CONTRACT MANAGEMENT

Get assistance from our expert team in postcontract management to ensure your project's transition from contract execution to

PROJECT MANAGEMENT

OVERVIEW

Creating the right delivery strategy for a project depends on a detailed preparation stage during which business requirements, risks, constraints and stakeholder interests are fully understood. At ISC, we excel in providing top-tier project management services, our expertise ensures that each project is planned, executed, and delivered to meet the highest standards of quality, safety, and efficiency.



TIMELY COMPLETION

ISC ensures projects are completed on schedule through detailed planning and scheduling.



COST CONTROL

ISC keeps the project within budget by monitoring expenses and managing financial resources effectively.

PROJECT CONTROLS

Construction project controls consultants play a critical role in the successful delivery of complex projects. As experts in project controls, our responsibilities span all project aspects —from monitoring costs and schedules to managing risks of all kinds from start to finish.

SPECIALISED SERVICES

We provide the technical and administrative services you need to meet your programme objectives.

TOTAL OVERSIGHT

We oversee all activities, ranging from planning, scheduling and cost control to design, construction and commissioning.

TRIED & TESTED PROCESSES

We use automated methodologies, which run systematically and reliably at all times.

ISC's project controls experts bring a comprehensive suite of skills and extensive field experience to the job site. We help project teams and management determine how far a project has progressed at any given time regarding schedule, cost, productivity, and risk, and compare against contractual expectations, scope, performance criteria, and milestones. Controls can be applied to all phases of a project, from preconstruction to closeout.





DISPUTE RESOLUTION SERVICES

OVERVIEW

As experts in construction dispute resolution, we leverage our understanding of the construction industry to identify, assess, avoid, and resolve construction claims and disputes that may arise.

We specialise in offering a comprehensive range of ADR services, including Mediation, Arbitration, and Neutral Evaluation, leveraging the extensive expertise of our team, who possess a deep understanding of international contracts and regional legal frameworks, and a strong track record in various jurisdictions including the United Kingdom, Middle East, Africa, and the Gulf region

TAILORED SOLUTIONS



Our tailored solutions are designed to meet the specific needs and circumstances of our clients, whether they involve complex multi-party disputes or straightforward contractual issues.

Our team of Chartered Arbitrators (FCIArb), RICS Expert Witnesses, and Certified Forensic Claim Consultants work closely with clients to understand their challenges and objectives, offering bespoke strategies that align with their business goals.

HELPING YOU TO RESOLVE DISPUTES

ISC's experts provide clear, objective guidance throughout the resolution process, helping clients understand their legal position and the potential outcomes of various dispute resolution mechanisms. Don't let construction disputes disrupt your projects. Contact us to learn more about our construction dispute resolution services and how we can help you find a swift and equitable solution.

MEDIATION



Our skilled mediators act as independent third parties, facilitating constructive discussions between parties involved in a dispute. Through mediation, we aim to find mutually acceptable solutions, saving you time and money. This is our core aim for dispute resolution in construction. ISC has assisted many parties with its ADR services, resulting in significant savings in time, energy and expense, and allowing them to draw a line under the risk that formal adversarial proceedings always entail.



ARBITRATION

ISC has experience in all aspects of arbitration, from hearings to cost rulings, enforcement and beyond.

Whether you are defending or claiming and whatever the value of the claim, ISC will work with you to provide no-nonsense advice and a clear strategy on how best to deal with the dispute. We have represented clients in many cases involving multi-millions of pounds and a variety of complex issues.

END-TO-END PROJECT CONSTRUCTION AND DELIVERY

OVERVIEW

We provide comprehensive project construction and delivery services, managing all phases from start to finish. Our approach covers planning, design, construction, and post-completion, ensuring high standards of quality and efficiency.

We focus on managing project costs effectively through detailed budget planning and regular financial monitoring to keep projects within budget.



TIMELY COMPLETION

We ensure projects are delivered on schedule through effective planning, monitoring, and proactive issue resolution.



COST CONTROL

We manage project budgets and provide financial tracking and value engineering to stay within budget.

COMPREHENSIVE PROJECT SOLUTIONS

Leveraging our extensive network of strategic partners, we offer a ful spectrum of services that go beyond traditional project management From initial planning and design reviews to the seamless execution and completion of construction projects, our integrated approach ensures that every aspect of your project is handled with expertise and precision. Whether you need support in engineering, construction, or overall project delivery, ISC is equipped to meet all your project needs

SPECIALISED SERVICES

We offer tailored risk management, environmental assessments, and innovative construction methods to meet specific project needs

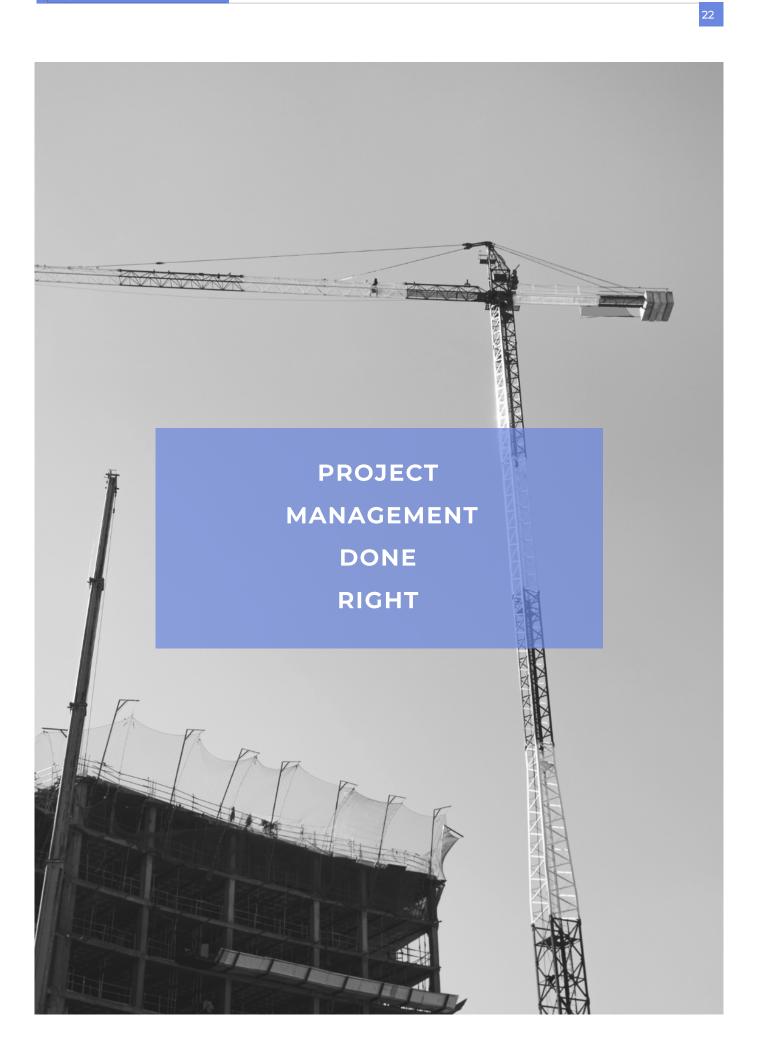
TOTAL OVERSIGHT

We provide comprehensive management and coordination from planning through completion, ensuring quality and seamless delivery

TRIED & TESTED PROCESSES

We use proven methodologies and the latest technology, we deliver reliable, durable projects that meet all standards

ISC's project controls professionals bring a wide range of skills and substantial on-site experience. We assist project teams and management in assessing project progress in terms of schedule, cost, productivity, and risk, comparing it against contractual goals, scope, performance metrics, and milestones. These controls are applicable throughout the entire project lifecycle, from preconstruction to final closeout.





BUILDING INFORMATION MODELLING (BIM)

OVERVIEW

Building Information Modelling (BIM) vastly improves design and construction by increasing efficiency, minimising risk, enhancing performance and producing better outcomes. The 3D model is accessed by architectural, structural and MEP engineers simultaneously. Any change made by any discipline is instantly reflected to everyone, allowing real-time collaboration and communication between disciplines.



REDUCE ERRORS

BIM allows stakeholders to visualize the project in a 3D model, enabling better understanding of design intent and potential issues before construction begins.



INCREASE EFFICIENCY

BIM streamlines the design and construction process by enabling automation of repetitive tasks, such as generating drawings and schedules.

HOW BIM WORKS

Instead of the traditional 2D drawings used in the past, BIM provides a 3D virtual model that enables owners to visualise the project and understand how it will be constructed. This provides better insights on requirements upfront and therefore minimises change orders during construction, saving time and money.

LOW BIM 65%

At this level, BIM implementation is minimal or basic. Use of BIM is limited to simple 3D modelling for visualization purposes. Collaboration among project stakeholders may be limited.

AVERAGE BIM 78%

At this stage, BIM implementation is more comprehensive and integrated into project workflows. Stakeholders across different disciplines collaborate for coordination and clash detection.

HIGH BIM 90%

At this level, BIM implementation is advanced and fully integrated into project processes. BIM is utilized for advanced analyses, such as energy performance simulation, structural analysis, and construction scheduling.

We use BIM functionalities during construction to guarantee accurate project delivery and maintenance, and to facilitate the engineering of a 3D model. This is expanded by carrying out 4D simulation and 5D sequencing during the construction phase and delivery. Finally, a 6D model is achieved by introducing Construction Operation Building Information Exchange (COBIE), Industrial Fundamental Class (IFC) certifications and lifetime operational cost control.

SUSTAINABILITY MANAGEMENT

OVERVIEW

We believe that the perfect sustainable model ever made is simply "our native planet". It has been made where every tiny parameter interacting in precise manner to live, last as possible and develop with clear prediction to adapt with changes. Projects and business are following the same concept. We provide our partners with practical sustainability solutions to run their business in the right direction, improve trends and reach desired interests.



IMPACT REDUCTION

ISC aims to minimize negative environmental impacts by implementing eco-friendly practices



Organizations that prioritize sustainability in their projects often enjoy a positive reputation among stakeholders

SUSTAINABILITY SERVICES

A sound sustainability agenda enables you to balance multiple variables of the construction sector, such as increased regulatory requirements, brand protection, stable supply chains and enhanced performance. Your sustainability vision should create lasting value while also building public trust. This can be a challenging task, which is why ISC offers specialised sustainability services.



Prioritise sustainability issues to recognise and manage risk.

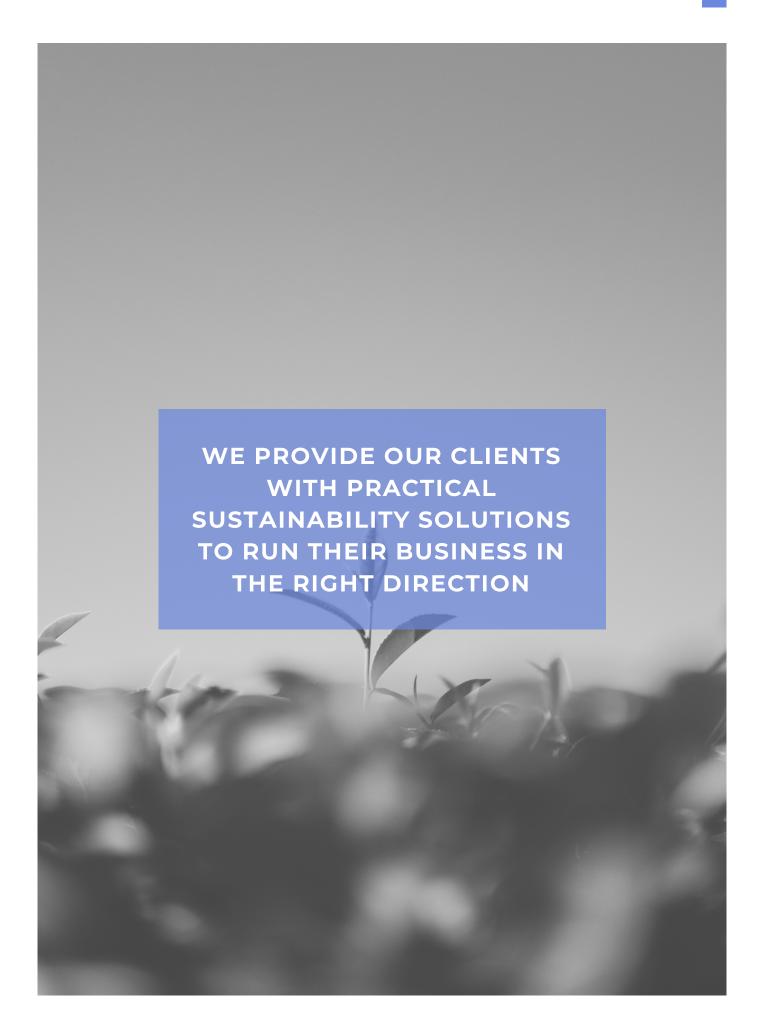


Support the integration of your sustainability vision into your overall corporate strategy.



Identify issues to pinpoint pressures and raise awareness of sustainability needs.

Overall, integrating sustainability into project management practices not only helps address environmental and social challenges but also delivers tangible benefits in terms of cost savings, reputation enhancement, risk management, innovation, stakeholder engagement, and long-term value creation.





SMART BUILDING MANAGEMENT

OVERVIEW

Technology is changing how facilities are managed, with connected buildings enabling remote monitoring and directional management.

Smart Building systems have the ability to cross-communicate, share data and make intelligent decisions to optimise performance. These datarich environments pose great opportunities, but with new technology comes new challenges.



SMARTER MAINTENANCE

Giving building managers the ability to take a preventive maintenance approach is one of the most important benefits.



EASY INTEGRATION

Unifying building systems allows building managers to understand better and control properties more efficiently.

WORKING SMART

Smart buildings represent the cutting edge of construction revolutionizing how facilities are managed. Our experienced team at ISC offers future-focused services that prioritize energy efficiency, the latest technologies, and advanced building automation controls. By leveraging these innovations, we create intelligent environments that enhance comfort, efficiency, and sustainability.

CONVENTIONAL BUILDINGS

Incorporate controls at the equipment level.

INTEGRATED BUILDINGS

Incorporate a centralized building automation system.

SMART BUILDINGS

Advanced technology in smart buildings optimises energy use, enhances security and boosts occupant comfort.

Smart building systems enable seamless remote monitoring and directional management. These systems can cross-communicate, share data, and make intelligent decisions to optimize building performance. While these data-rich environments present significant opportunities for efficiency and cost savings, they also introduce new challenges. Our professionals provide the expertise needed to ensure your buildings are properly integrated, communicating effectively, and functioning at their optimum level, ultimately reducing operational costs and enhancing the overall user experience.

PRE-CONTRACT MANAGEMENT

OVERVIEW

Streamlined Design and Contract Management processes get your projects off to a great start.

Our Pre-contract
Management service
focuses on the crucial early
stages of project
development. We assist
clients in drafting and
negotiating contracts,
conducting risk
assessments, and ensuring
compliance with
regulatory requirements
to set the foundation for a
successful project.



COST CONTROL

Pre-contract management in construction saves costs through meticulous planning and coordination.



RISK REDUCTION

A good contract management process sets expectations around those priorities and ensures commitments in the contract are met.

SUBSTANTIAL BENEFITS

Our Pre-contract Management service ensures that your projects start on solid ground. We provide comprehensive support in the early stages of project development by investing in Pre-contract Management, our clients benefit from cost savings, improved project coordination, and reduced risks.

INCREASE IN COMPLEXITY

Manual contract processes are prone to inefficiencies due to increasingly complex requirements.

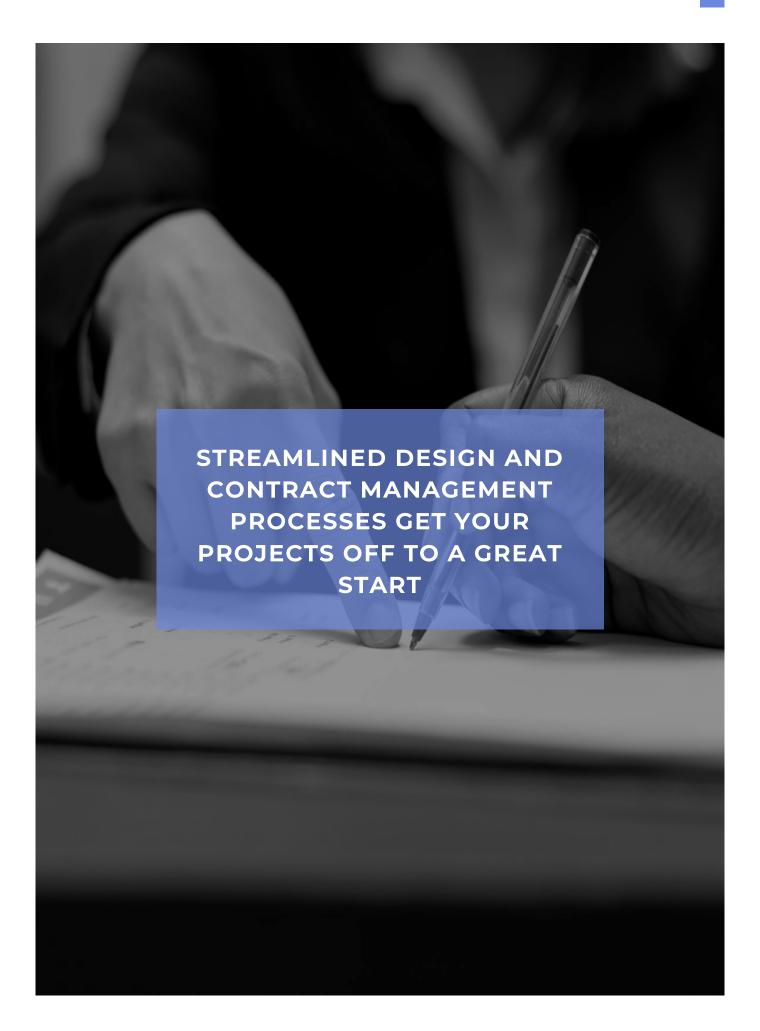
AUTOMATED PROCESS OPTIMISATION

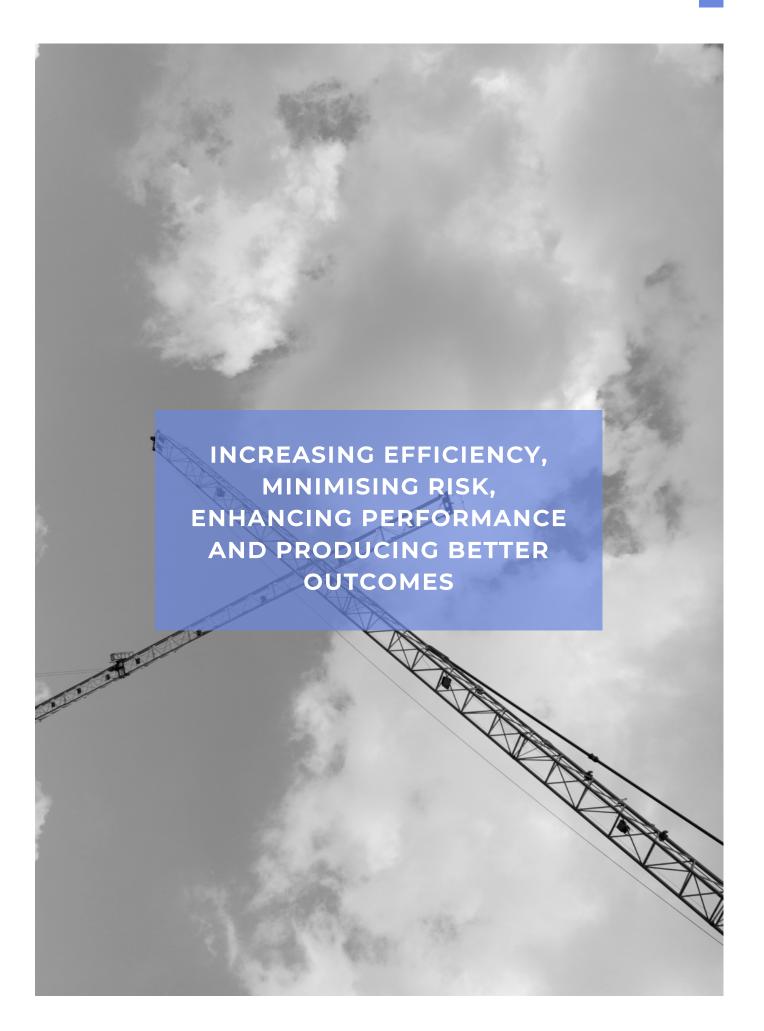
Automation allows improved management of construction contracts during every phase.

UNEXPECTED SCOPE 'CREEP'

Multiple teams work together, making it challenging to keep design and estimated costs within budget.

Effective pre-contract management is the cornerstone of successful construction projects. It mitigates risks, controls costs, ensures timely delivery and facilitates high-quality standards. Our Contract Management cycle is used to create a smooth end-to-end process, ensuring optimum scoping, planning, managing, and reviewing are taking place at the right time.





POST-CONTRACT MANAGEMENT

OVERVIEW

Our in-depth knowledge and experience allow us to address the needs of all stakeholders relating to construction supervision, commercial interests, and claims and disputes. During the post contract phase, we assist clients with: supervision for all elements of construction, evaluation of contractors and subcontractors, progress program evaluation and tracking, reporting (financial, safety, quality control), claims studies and completion certificates.



STREAMLINED OPERATIONS

Ensures smooth operations, mitigating risks and optimizing resources for sustained success.



CLIENT SATISFACTION

Enhances client satisfaction by addressing issues promptly, ensuring project success and long-term relationships.

MONITOR WORK PROGRESS

Is the project in time and within budget? Post contract stage involves maintaining logs for claims and reviews, minutes of meetings and variations/change orders. Our team prepares and compiles the variation/change request claim document with all relevant substantiation and justification including impact assessment and risk assessment that would arise on implementation of change request.

CONSTRUCTION SUPERVISION

It is vital to manage and supervise construction activities on site, including performing regular site audits to ensure that agreed-upon processes are being followed.

CLAIMS & DISPUTE MANAGEMENT

ISC has hands-on Alternative Dispute Resolution (ADR) experience, earned in numerous disputes. Our consultants regularly serve as arbitrators, mediators and negotiators on construction industry disputes.

COMMERCIAL MANAGEMENT

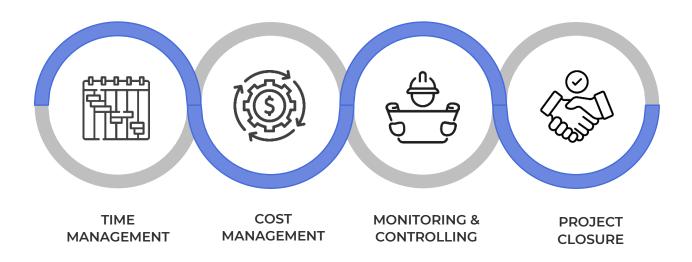
Is the process of testing and aligning market requirements with organisational capabilities. It ensures effective and efficient operational procedures that establish and maintain those capabilities.

Our support continues even after project handover. We offer post-contract services to address any issues that may arise, ensuring long-term satisfaction and optimal performance of the built environment.

- - -

HOW IT WORKS? OUR PROJECTS

Our expertise spans various sectors, ensuring that each project is managed with precision and excellence from inception to completion. Each project undertaken by ISC reflects our commitment to excellence, innovation, and sustainability. Our portfolio showcases a diverse range of successful projects that demonstrate our capability to handle complex challenges and deliver outstanding results. Our **Lean management** approach focuses on early warning trends, based on the following factors:



COMMITMENT TO EXCELLENCE

Our commitment to excellence is evident in every project we undertake. By leveraging cutting-edge technologies and industry best practices, ISC consistently delivers projects that not only meet but exceed client expectations. Our dedicated team of professionals brings a wealth of knowledge and experience to each project, ensuring that every phase, from planning and design to execution and handover, is handled with utmost professionalism and efficiency.



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WE SPECIALISE IN
MANAGING COMPLEX
PROJECTS ON TIME, ON
BUDGET AND IN
ACCORDANCE WITH THE
STRICTEST SAFETY





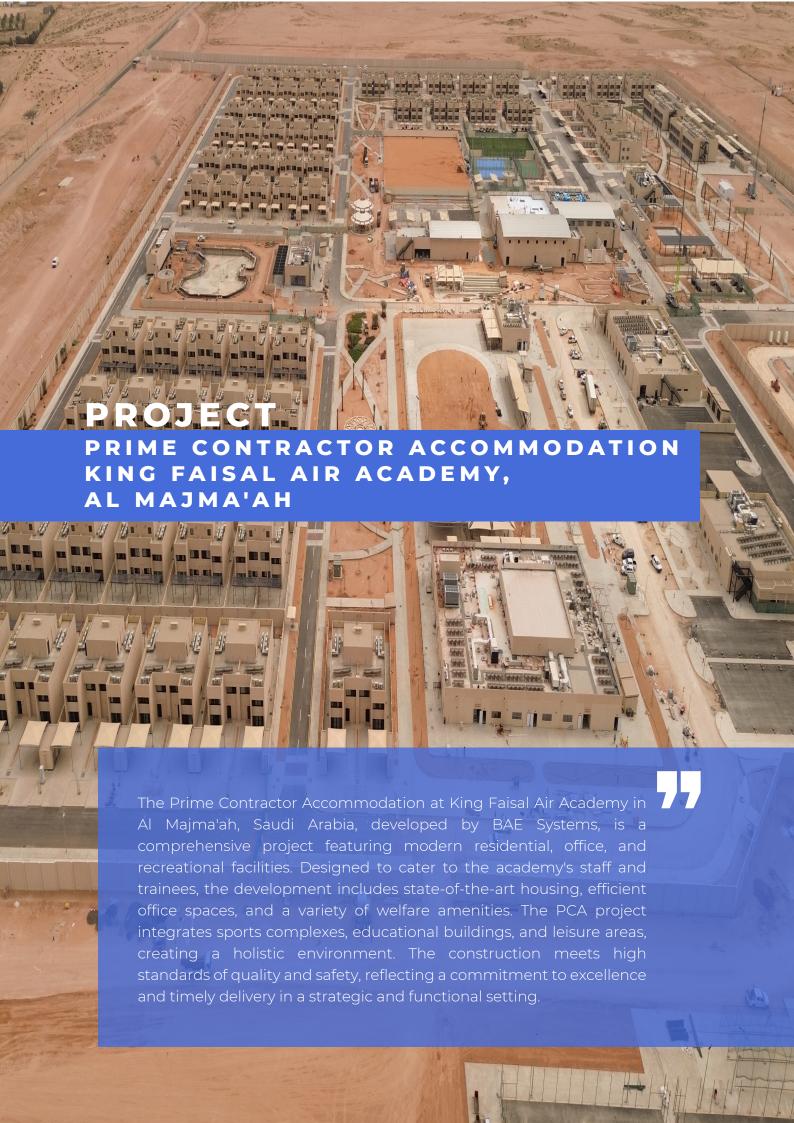


THINK GLOBAL, ACT LOCAL

Visit our website to view more of our projects www.iscoglobal.com







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